

# Privacy Policy Treglos Hotel

This privacy policy sets out how Treglos Hotel uses and protects any information that you give the hotel when you use this website.

Treglos hotel is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified then you can be assured that it will only be used in accordance with this privacy statement.

Treglos hotel may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. Last policy update 1 May 2018.

## What we collect

We may collect the following information:

- name
- contact information including email address
- demographic information such as postcode, preferences and interests
- other information relevant to special requirements customer surveys and/or offers

## What we do with the information we gather

- We may use the information to improve our products and services and to customise our website according to your interests.
- We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided.

You can unsubscribe from our newsletters at any time.

## Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

## Cookie Policy

Cookies help us to provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. Most web browsers automatically accept cookies but you can usually modify your browser settings to decline cookies if you prefer.

This may however prevent you taking full advantage of the website

Please see our separate cookie policy.

## Links to other websites

Our website may contain links to enable you to visit other websites of interest easily. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

### **Controlling your personal information**

You may choose to restrict the collection or use of your personal information in the following ways:

- whenever you are asked to fill in a form on the website, look for the box that you can click to indicate that you do not want the information to be used by anybody for direct marketing purposes
- if you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to or emailing us at [stay@tregloshotel.com](mailto:stay@tregloshotel.com)

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so.

You may request details of personal information which we hold about you under the Data Protection Act 2018. If you would like a copy of the information we hold on you please write to the hotel or email [stay@tregloshotel.com](mailto:stay@tregloshotel.com)

If you believe that any information we are holding on you is incorrect or incomplete, please write or email us as soon as possible. We will correct any information found to be incorrect.